MINUTES OF THE AIR CARRIER SERVICE - MARKETING - COMMUNITY RELATIONS COMMITTEE MEETING OF THE MONTEREY PENINSULA AIRPORT DISTRICT BOARD OF DIRECTORS

December 10, 2024 – 10:00 AM Pacific Time – 8:00 AM Hawaii Standard Time

# NOTICE REGARDING A RETURN TO IN-PERSON PUBLIC PARTICIPATION AT MONTEREY PENINSULA AIRPORT DISTRICT BOARD AND COMMITTEE MEETINGS

Due to the expiration of the COVID-19 California State of Emergency, the Monterey Peninsula Airport District will return to holding meetings at the Airport Board Room, with in-person attendance. Members of the public may attend the Committee Meeting in person and request to speak to the Committee Members when the Chair calls for public comment.

Alternatively, members of the public who desire to provide input as to any item can send an email to info@montereyairport.com and include the following subject line: "Public Comment Item # (insert the agenda item number relevant to your comment)." Written comments should be received by 8:00 AM on the day of the meeting. All submitted comments will be provided to the Committee Members for consideration and will be compiled as part of the record.

#### A. CALL TO ORDER

The meeting of the Air Carrier Service – Marketing – Community Relations Committee of the Monterey Peninsula Airport District Board of Directors was called to order at 10:02 AM Pacific Standard Time. Directors Leffel and Pick, Executive Director La Pier, Deputy Executive Director Robare, and Acting Board Secretary Adams were present. Director Leffel attended by videoconference from the alternate location noticed on the agenda.

#### B. COMMUNICATIONS/ANNOUNCEMENTS/INFORMATIONAL ITEMS

Executive Director La Pier announced that yesterday was the first concrete pour on the new commercial ramp.

### C. REGULAR AGENDA – ACTION ITEMS

Discuss 1. Noise Report

Executive Director La Pier noted that five comments on the Noise Report were from the same person. He reported that staff contacted Aerodynamics, were able to identify the pilot, and will have a follow up meeting to ensure they understand the noise policies and recommendations and to ask them to be more respectful of our neighbors. Deputy Executive Director Robare added that Noise Comment responses now stress the Federal guidelines in addition to the airports' guidelines to further educate the public.

There was a discussion about outreach by Directors to various constituents.

Uwe Grobecker, a member of the Public, commented that board members need to contact the military to make sure the pilots know about the guidelines.

Howard Fosler, a member of the Public, supported telling the military about the complaints so they can be good neighbors.

Discuss 2. Air Carrier Service & Development Update

Executive Director La Pier reported the airport was utilizing overflow parking over the Thanksgiving Holiday; the airport traffic was very strong.

Executive Director La Pier reported that in May 2025 American Airlines will begin utilizing a 737-800 aircraft instead of an Airbus 319 for the Dallas route. There will be 173 seats vs. 138 seats but the route frequency is scheduled to be reduced to once a day, so there will be a net loss of available seats. He noted, however, that total seat capacity has doubled since 2021, and the seats are being filled. This calendar year is on track for a record number of passengers / enplanements.

There was a discussion about the change in the Dallas route frequency.

Howard Fosler, a member of the Public, commented that it has become very expensive to take the Air Bus to San Francisco, so it is often less expensive to fly to Monterey.

Uwe Grobecker, a member of the Public, commented that United Airlines should have to pay for the bus fare if there is a cancellation of the last flight into Monterey from San Francisco; the airlines need to reimburse passengers for expenses.

Director Leffel asked Executive Director La Pier to comment on the Federal government's work on new oversight requirements to hold airlines accountable.

## Discuss 3. Local Marketing and Digital Outreach Update

Executive Director La Pier reviewed highlights of the Digital Media Analytics report.

There was a discussion about cell phone data and whether there was a report that would be useful for this committee to see. Executive Director La Pier stated the Quarterly Performance Report utilized that data.

Uwe Grobecker, a member of the Public, referred to an email he sent the committee members last night. Director Pick stated that written comments take time to digest, and it would not be able to be addressed today.

## Discuss 4. Passenger Comments, Services and Amenities Update

Director Pick stated that the Passenger Comment report was all neutral or excellent comments. He noted that it is more typical for someone to take the time to give feedback when they have a bad experience, so he finds this heartening.

There was a discussion about the water bottle filler notification that filters needed changing. Deputy Executive Director Robare reported the filter is changed on a regular maintenance schedule. However, the reset button has not always reflected that. There is a new water filler system ordered for the land side and the reset button will be resolved on the secure side.

Howard Fosler, a member of the Public, made comments about some bigger jets being very quiet and some being very loud. He asked that the airport let people know the public is concerned about the change in noise. He can see that weather doesn't seem to be a factor. Committee members questioned Mr. Fosler for more details, and it was determined that he would try to get more specific data to discuss.

There was a discussion about the role of wind in the take-off and landing approaches.

Director Pick and Executive Director La Pier reiterated that the take-off and landing flight paths are not determined by the pilot; there is no option for a pilot to ignore directions from Air Traffic Control unless the aircraft is experiencing a dire emergency.

## D. ADJOURNMENT

The meeting adjourned at 10:56 AM.

Approved at the

Meeting of December 16, 2024

Mary Ann Leffel, Chair

ATTEST

Michael La Pier District Secretary